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NOTIFICATION

No.H.20013/04/16-JERC, the 8th July, 2024: In exercise of powers conferred under Section 50 read with Clause (x) of Sub-section (2) of Section 181 of the Electricity Act, 2003 (36 of 2003), and all other powers enabling it in this behalf and in superseding the Joint Electricity Regulatory Commission for Manipur & Mizoram (Electricity Supply Code) (Eighteenth Amendments) Regulations, 2024 notified on the 24th May, 2024, the Joint Electricity Regulatory Commission for Manipur & Mizoram hereby makes the following regulations to amend the Joint Electricity Regulatory Commission for Manipur & Mizoram (Electricity Supply Code) Regulations, 2013 (herein referred to as "Principal Regulations"), namely;

1. Short title and commencement:-

- 1) This Regulation may be called the Joint Electricity Regulatory Commission for Manipur & Mizoram **(Electricity Supply Code) (Eighteenth Amendments) Regulation, 2024.**
- 2) This Regulation shall extend to the whole States of Manipur & Mizoram and shall apply in relation to all matters falling within the jurisdiction of the Commission.
- 3) This Regulation shall come into force from the date of their notification in the Official Gazette of the concerned States.

2. Amendments in Regulation 4 of the Principal Regulations:-

(a) Clause 4.29 of the Principal Regulations shall be substituted by the following:

'4.29 The licensee shall, at the time of receipt of application form, stipulate a date for inspection of applicant's premises in mutual consultation with the applicant' under written acknowledgement. The date of inspection must be scheduled within 2 working days in Class-I cities and urban areas, 5 working days in rural areas and 10 working days in remote areas from the date of receipt of application form.'

(b) Clause 4.33 of the Principal Regulations shall be substituted by the following:

'4.33 The applicant shall get all the defects removed/ rectified within 2 working days for Class I cities and urban areas, 3 working days in rural areas and 5 working days in remote areas from receipt of intimation of defects as specified in clause 4.32 of this Code and inform the licensee in writing under acknowledgement. In case the applicant fails to remove such defects or fails to inform the licensee about removal of the defects within the above stipulated period, the application form shall

stand lapsed and the applicant will have to apply afresh. The licensee may grant additional time to the applicant for completion of works, in case the applicant submits a written request for the same, within 5 working days for Class I cities, urban areas and rural areas, 10 working days for remote areas from receipt of intimation of defects.’

(c) Clause 4.34 of the Principal Regulations shall be substituted by the following:

‘4.34 On receipt of information from the applicant about removal of defects, the licensee shall on the spot stipulate a date for re-inspection of applicant’s premises in mutual consultation with the applicant under written acknowledgement. The date of re-inspection must be scheduled within 2 working days in Class-I cities and urban areas, 3 working days in rural areas and 5 working days for remote areas from the date of receipt of such information.’

(d) Clause 4.35 of the Principal Regulations shall be substituted by the following:

‘4.35 If on re-inspection the defects pointed out earlier are found to persist, the licensee shall again record the same in the format given in Annexure 11.9 to this Code and hand over a copy of the same to the applicant or his authorized representative available on site. The application form shall then stand lapsed and the applicant shall be informed accordingly in writing under acknowledgement:

Provided that if the applicant feels aggrieved by the licensee’s action or omission, the applicant may file his representation to the concerned Internal Grievance Redressal Cell (IGRC) for redressal of his grievance:

Provided further that in case the licensee does not carry out site inspection/re-inspection within 2 working days in Class-I cities and urban areas, 3 working days in rural areas and 5 working days for remote areas from the date of receipt of application form or information about removal of site defects, the load applied for shall be deemed to have been sanctioned and the licensee shall not deny grant/ modification of connection on these grounds.’

(e) Clause 4.36 of the Principal Regulations shall be substituted by the following:

‘4.36 If on inspection there are no defects found, or on re-inspection the defects noticed earlier are found to have been removed, the licensee shall sanction the load determined in accordance with Annexure 11.8 to this Code or the load applied for, whichever is higher, and issue a demand note in writing, under acknowledgement, within the timeline specified below:

Table 2: Timeline for issue of demand note

Particulars	No. of working days from receipt of application form			
	Class I cities	Urban Areas	Rural Areas	Remote Areas
1	2	3	4	5
Extension of distribution mains not required	Within 4 working days	Within 4 working days	Within 7 working days	Within 15 working days
Extension of distribution mains/ system required				
(1) In case of LT service connections	Within 7 working days	Within 7 working days	Within 10 working days	Within 15 working days
(2) In case of HT service connections	Within 15 working days	Within 15 working days	Within 15 working days	Within 20 working days
(3) In case of EHT service connections	Within 20 working days	Within 20 working days	Within 20 working days	Within 30 working days

Note: “Remote areas” means the areas in the hilly terrain approachable on foot or by fair weather jeepable road only

(f) Clause 4.38 of the Principal Regulations shall be substituted by the following:

‘4.38 a) Extension of distribution mains not required:

The applicant shall make the payment within 2 working days in Class I cities and urban areas, 3 working days in rural areas and 7 days in remote areas of receipt of demand note, failing which the application form shall stand lapsed and the applicant shall be informed accordingly in writing under acknowledgement. The licensee’s obligation to energize the connection shall arise only after receipt of full payment. The licensee may grant additional time to the applicant for payment of charges in case the applicant submits a written request for the same, within the 10 -day payment period.’

b) Extension of distribution mains required:

The applicant shall make the payment for LT Service connection within 7 working days in Class I cities and urban areas, 10 working days for rural areas, 15 working days in remote areas, for HT Service Connection within 15 working days in Class I cities, urban areas, rural areas and 20 working days in remote areas, for EHT service connection within 30 working days for Class I cities, urban areas, rural areas and remote areas of receipt of demand note, failing which the application form shall stand lapsed and the applicant shall be informed accordingly in writing under acknowledgement. The licensee’s obligation to energize the connection shall arise only after receipt of full payment. The licensee may grant additional time to the applicant for payment of charges in case the applicant submits a written request for the same, within the 10 -day payment period.’

(g) Clause 4.41 of the Principal Regulations shall be substituted by the following:

‘4.41 For connection requiring augmentation of distribution system, the licensee shall inform the applicant in writing the approximate time frame by which applied load can be energized which shall not exceed the time schedule given in Table 3. The overall timeline for releasing new electricity connection, from the date of receipt of application, shall be as under:

Activity	Class-I cities	Urban Areas	Rural Areas	Remote Areas
1	2	3	4	5
New connection/ additional load where supply can be provided from existing network.	7 days	7 days	15 days	30 days
New connection/ additional load where supply can be provided after extension/ augmentation of network.	Not exceeding 90 days	Not exceeding 90 days	Not exceeding 90 days	Not exceeding 90 days
Erection of substation to extend supply.	Not exceeding 90 days	Not exceeding 90 days	Not exceeding 90 days	Not exceeding 90 days

Note: “Remote areas” means the areas in the hilly terrain approachable on foot or by fair weather jeepable road only.

Provided further that the licensee may approach the Commission for extension of time specified above, in specific cases where extension of Distribution mains requires more time, along with details. In such cases the licensee shall inform the consumer about the likely time of completion of works.

Provided further that in cases where further time extension is not granted beyond the time/ extended time specified above, if the licensee fails to supply is not granted beyond the time/ extended time specified at 4.41 of this code, he shall be liable to a penalty as per prevailing SOP Regulations or as fixed by the Commission from time to time, which shall be adjusted in not more than two instalments of subsequent bill of the victimized applicant/ consumer.'

Clause 4.45 of the Principal Regulations shall be substituted by the following:

- '4.45 The applicant or his authorized representative shall be present during testing along with the Licensed Electrical Contractor or his authorized representative who had undertaken the installation. If the consumer installation is found satisfactory the licensee shall arrange to install the meter & accessories and seal the meter, meter box, and accessories in the presence of consumer and provide electricity supply within 5 working days in Class-I cities and Urban areas, 10 working days in Rural Areas and 20 working days for remote areas from the date of such testing.'

By Order of the Commission

Lalchanchinmawii
Assistant Secretary.